



UK Weighing Federation: Social Media Marketing

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Digital Marketing Agency





















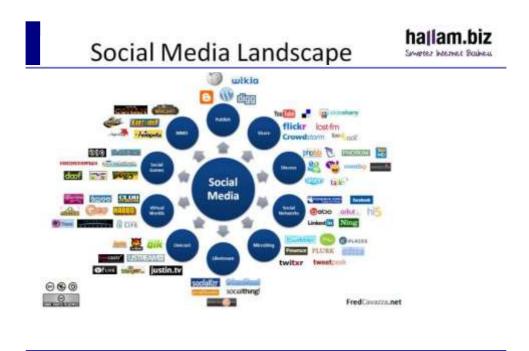
Why Social Media

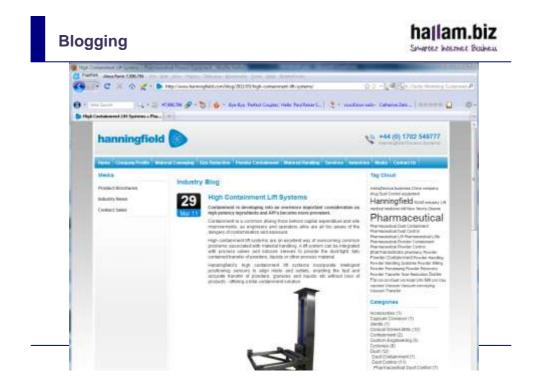


- Reaching more prospective customers
- Converting visitors into customers
- Keeping customers loyal









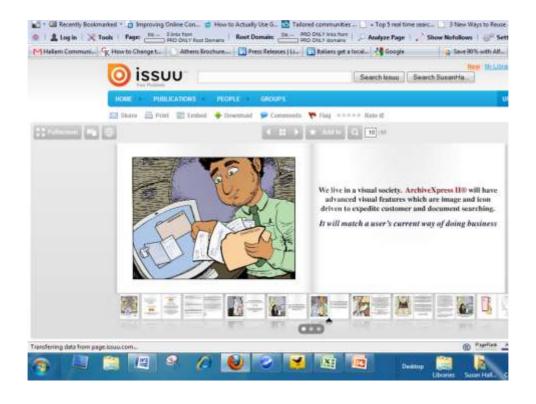






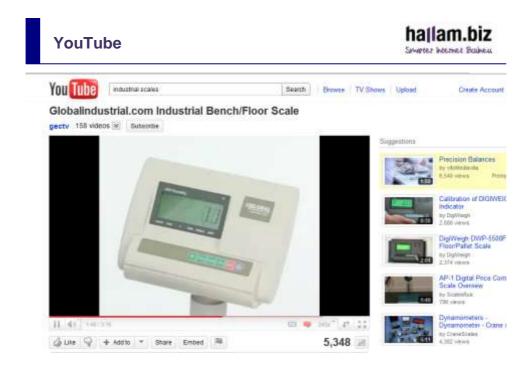


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LinkedIn Statistics



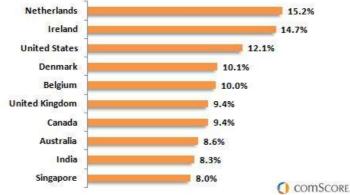
- 4 million UK members (June 2010)
- A third of UK professionals



European Adoption of LinkedIn

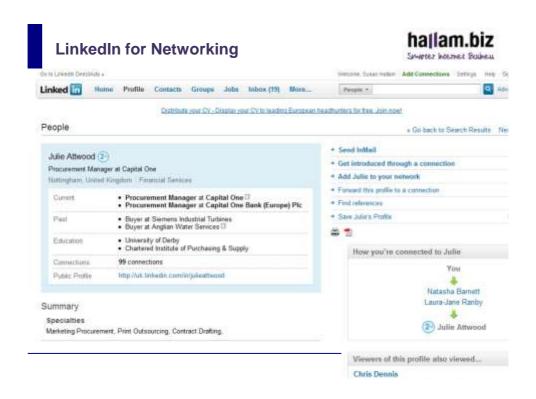






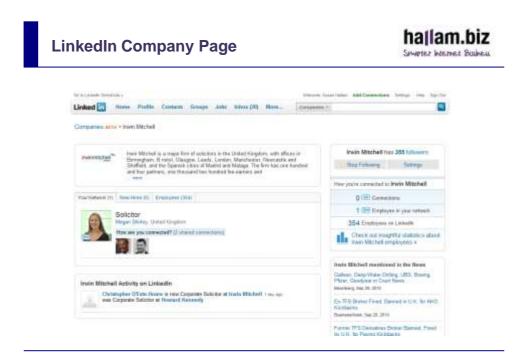






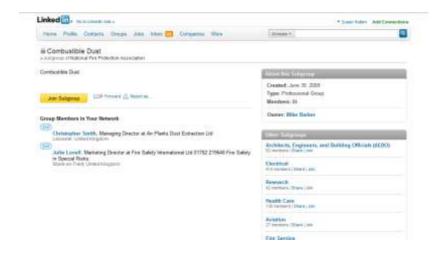




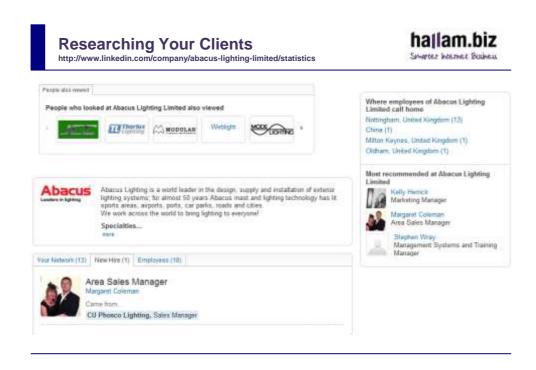


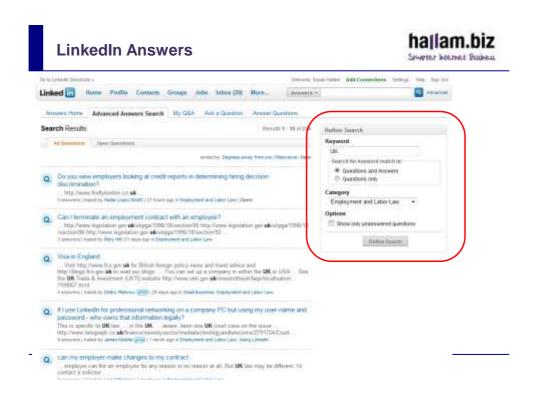
LinkedIn Groups



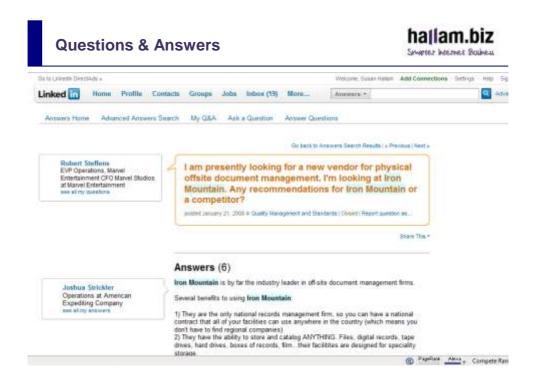


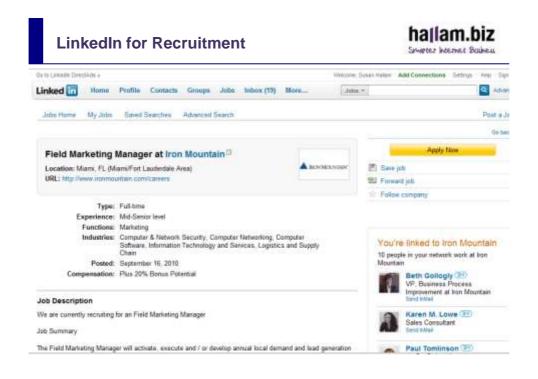




















Doing it right





Social Media Landscape











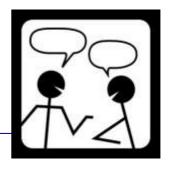


Press & Journalists FoodProcessing @FoodProcessing @FoodProcessing FoodProcessing FoodPro

Setting Your Objectives



- Acquiring more visitors
- Converting visitors into customers
- Engaging with your clients
- Retention and loyalty





Framework Step 1: Planning





Monitoring Your Digital Footprint







Listening



- What words (terms) help you to identify relevant conversations?
- Who are your opinion leaders?
- Where are the "touch points"?
- How will you monitor conversations?

Social Mention







Framework Step 3: Conversing



- Who are you speaking to? Partners? Journalists?
 Clients? Artists?
- Which social media platforms do they use?
- Who is the "real" person who will be the voice of your SM?
- Create a content / editorial schedule
- What good stuff ("link bait") will you have your site?

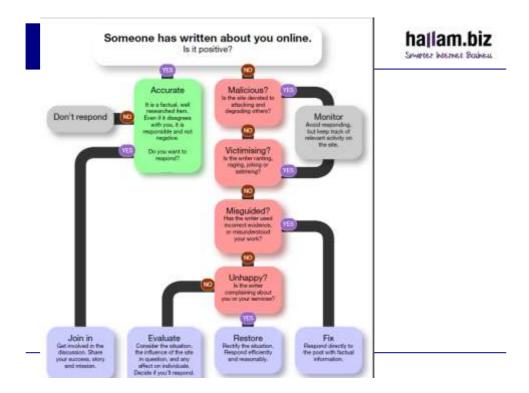
Framework Step 4: Responding



- How will you handle responding?
- Public vs private responding
- Do you have a Social Media policy?







Framework Step 5: Measuring



- Money is not a dirty word: Sales
- Reverb: Fans, Followers, Friends
- Engagement: Videos viewed, programmes downloaded
- Quality vs Quantity
- Return on Investment





Framework Step 1: Planning



- Who will be responsible?
- Who needs to be kept informed?
- How is social media being used in your sector?
- What are you competitors doing with SMM?
- What are your SMART objectives?
- How will you report against these objectives?





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