

Miracle Service[™]

- Developed in Canada over 10+ years
- Supported in the UK by Open Seas
- Designed for small to medium sized service business
- Modular – with most service business functions comprised in basic package

Miracle Service[™]

- In addition to Job Scheduling, Miracle supports:
- Contract Management & invoicing
- Equipment Management
- Parts Inventory
- Sales Order Processing
- Purchasing
- SMS messages to engineers
- 120 standard reports

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- Optional modules include:
- Web access for both technicians & customers
- Preventative Maintenance scheduling
- Links to accounting software
- Links to MicroSoft MapPoint
- Document Management
- Customer Relationship Management

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- A brief presentation, by Geraint Meredith, of the basics of Miracle Service:
 - The customer
 - The contract
 - The equipment
 - Taking a service call
 - Closing a service call via the WWW
 - PM scheduling

Miracle Service™

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